

Hawaii Navy News



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Serving the "Best Homeport in the Navy"

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IN BRIEF

New medical appointment procedures

Servicemembers can now begin calling in for appointments at 6 a.m. and family members at 6:30 a.m. It is no longer necessary to report 15 minutes before an appointment.

If an appointment is at 10 a.m., then just come in at that time. The staff will check you in and you will be ready for the provider.

Quality of service survey

The Quality of Service Survey has been extended to Nov. 10 to provide a maximum opportunity for active duty Sailors and officers to voice their "quality of service" issues in the region. The survey is anonymous and is located on the Commander, Navy Region Hawaii webpage (www.hawaii.navy.mil).

This is your opportunity to make your concerns known concerning job satisfaction, importance and the impact specific working conditions have in your work life. Don't pass up this rare opportunity. Survey results will allow your chain of command to find out what is going well and what needs to be improved. Your concerns do matter.

Sailors who do not have access to the Internet at home or at work should contact their unit's Command Master Chief (CMC) to make arrangements for access to the survey.

Security reminders

Due to recent events in the Middle East, the U.S. Navy has increased its vigilance and awareness at all commands, ashore and afloat. This is a prudent measure for the safety of personnel, ships and installations. Proper vehicle decals and photo identification will be required for entrance to all naval installations, which could result in delay for entering the base.

Everyone is reminded to stay alert and take note of the following guidelines:

- Be suspicious and inquisitive about strangers, particularly those carrying suitcases or other containers.

- Watch for unidentified vehicles on or in the vicinity of naval installations.

- Watch for abandoned parcels or suitcases and any unusual activity.

Any of these suspicious activities can be reported to Naval Station Pearl Harbor Security Department at 473-1238 (for non-emergencies) or 471-7144 (for emergencies).



Visit the Hawaii Museum of Flying at Barbers Point... B-1

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Ohana 2000 update:

Navy's largest PSD strives for excellence

By PN2 Gretchen Miller and JOC Gerard Sekerak
PSD, HAWAII NAVY NEWS EDITOR

"Taking care of our customers is one of the most important things that we can do," exclaimed Lt. Cmdr. Mary Kelly, officer in charge, Personnel Support Detachment Pearl Harbor. "People come to us because they need assistance, or have a problem that needs fixing.

PSD Pearl Harbor works real hard to ensure that we do everything we can to provide the needed assistance and fix problems when we can. If nothing else, we want people feeling that we did everything we possibly could to assist them."

PSD moved to its current location two years ago, and the new digs are a huge benefit to customers. The building is easy to find for new arrivals, parking is plentiful,

and being centrally located on the NEX bus route makes it easy to access for people who don't or can't drive.

Pay and personnel issues are parts of Navy life few people think about until there are problems. How do people avoid having problems? Keeping forms such as page two information updated to keep the right cost of living allowance (COLA) rate, reviewing Leave and Earnings Statements (LES) every

month to make sure they are correct, asking for help when facing a difficult situation and staying informed on policy and regulation changes.

PSD has devoted serious effort to keeping their customers informed. PSD's website, www.psdph.navy.mil contains information on frequently asked questions regarding pay, entitlements, important dates and more. Customers who don't find what they need can hyper-

link directly to the OIC. PSD also has a 24-hour duty section for emergencies.

Additionally, in eight months PSD trained 85 Pass Liaison Representatives (PLR) from customer commands to assist service members at the command level. The PLR's are updated on changing pay and personnel issues at monthly training

▼ See OHANA, A-3

USS Cole in memoriam: A moment of silence



PH2 Chad McNeely photo

MU1 Paul Lindsay plays Taps during a memorial service in honor of the Sailors of the USS Cole (DDG 67) Wednesday at the Pearl Harbor Memorial Chapel. People wishing to send cards to USS Cole and family members with their condolences will have the opportunity Friday from 11 a.m. until 1 p.m. outside the Pearl Harbor Navy Exchange. Cards will also be available at the American Services YMCA Single Sailor Center everyday. Donations of cards or postage are welcome. For more information, call Kathy Kinneman at 473-3398.

ITEMPO program helps Navy manage deployment time

By JOC(SW/AW) Mike Morley
NAVPERSCOM PUBLIC AFFAIRS

The Navy recently announced a new program to help leadership achieve a better balance between the Navy's global commitments and the time Sailors must be away from their families.

The Individual Personnel Tempo Program (ITEMPO), mandated under the Defense Authorization Act of FY00, will account for and manage the amount of time every Sailor in the Navy (including Reserves) is required to be away from their permanent duty station (PDS) or homeport.

Under ITEMPO, every command Navy-wide will track deployment

and non-deployment events for each Sailor attached to their command.

Deployment events, where a Sailor "could not go home at night" (underway periods, exercises away from PDS/homeport, TAD travel, etc.), will be tracked by the member's command and reported.

▼ See ITEMPO, A-6

DoD issues timesaving common access cards

By Linda D. Kozaryn
AMERICAN FORCES PRESS SERVICE

Over the next several years, Department of Defense (DoD) officials expect "smart cards" to replace the identification cards of all active duty military, Selected Reserve personnel, DoD civilian employees and eligible contractors.

The DoD began issuing the cards this month, Pentagon officials announced Oct. 10. Personnel at the Pentagon and Marine Corps Base Quantico, Va., will be among the first to receive the new card. The card will eventually allow physical access to secure areas, permit entry into DoD's computer networks and serve as he authentication token for DoD's computerized public key infrastructure, officials here said.

The Common Access Cards, as they're called, put DoD in the forefront of e-commerce and security, said Bernard Rostker, under secretary of defense for personnel and readiness. The cards feature bar coding, a magnetic strip

and, for the first time, an embedded integrated circuit chip, he said.

"We'll be using this card for access to buildings, to computer systems, and eventually, it has the capability of facilitating electronic commerce, allowances, mess hall accesses and the like," Rostker said. As new applications come on line, he added, DoD will have the wherewithal to allow its personnel to gain access to the various systems.

The deployment of the card moves DoD one step closer to a significant milestone in securing its information systems, said Paul Brubaker, deputy chief information officer, office of the assistant secretary of defense for Command, Control, Communications and Intelligence.

"The smart card will give us the capability to digitally sign documents, transactions, orders and a lot of other implements we use to do business," Rostker said. The cards also

▼ See ACCESS A-6

Arizona Memorial Visitor Center celebrates 20th anniversary



JOC(SW) Phil Eggman photo

Hawaiian Kahus (priests) offer a blessing at a ceremony commemorating the 20th anniversary of the Arizona Memorial Visitor Center. Rear Adm. Robert Conway, Commander, Navy Region Hawaii and Naval Surface Group Middle Pacific (background), was the keynote speaker at the ceremony held Oct. 14 at the visitor center.